

# EXTENDED WARRANTIES

AMANA | ENERGIAIR | EVERREST | GOODMAN

Plans & Pricing Effective 5/1/2011



Partners For Success

## SPLIT AIR CONDITIONER WARRANTIES

Plan Number	Description	Net Price
EWAC10L	10 YEAR LABOR	\$175
EWAC10LP	6-10 YEAR PARTS & 10 YEAR LABOR	\$211
EWAC5L	5 YEAR LABOR	\$105
EWACP99	99 YEAR COMPRESSOR & 10 YEAR PARTS	\$175
EWACP	6-10 YEAR PARTS	\$47

## SPLIT HEAT PUMP WARRANTIES

Plan Number	Description	Net Price
EWHP10L	10 YEAR LABOR	\$293
EWHP10LP	6-10 YEAR PARTS & 10 YEAR LABOR	\$328
EWHP5L	5 YEAR LABOR	\$211
EWHP99	99 YEAR COMPRESSOR & 10 YEAR PARTS	\$175
EWHP	6-10 YEAR PARTS	\$47

## FURNACE WARRANTIES

Plan Number	Description	Net Price
EFWN10L	10 YEAR LABOR	\$175
EFWN10LP	6-10 YEAR PARTS & 10 YEAR LABOR	\$211
EFWN5L	5 YEAR LABOR	\$105
EFWNP	6-10 YEAR PARTS	\$47

## AIR HANDLER WARRANTIES

Plan Number	Description	Net Price
EWAH10L	10 YEAR LABOR	\$175
EWAH10LP	6-10 YEAR PARTS & 10 YEAR LABOR	\$211
EWAH5L	5 YEAR LABOR	\$105
EWAHP	6-10 YEAR PARTS	\$47

## RESIDENTIAL PACKAGE WARRANTIES

Plan Number	Description	Net Price
EWPG10L	10 YEAR LABOR	\$352
EWPG10LP	6-10 YEAR PARTS & 10 YEAR LABOR	\$411
EWPG5L	5 YEAR LABOR	\$258
EWPG99	99 YEAR COMPRESSOR & 10 YEAR PARTS	\$175
EWPGP	6-10 YEAR PARTS	\$82

## COIL WARRANTIES

Plan Number	Description	Net Price
EWCL10L	10 YEAR LABOR	\$58
EWCL10LP	6-10 YEAR PARTS & 10 YEAR LABOR	\$69
EWCL5L	5 YEAR LABOR	\$34
EWCLP	6-10 YEAR PARTS	\$24

FLIP OVER FOR MORE INFORMATION & FAQs.



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## GENERAL WARRANTY INFORMATION

1. Plan numbers have changed, there is now one plan number for all brands. There are no longer separate plan numbers for Goodman and Amana products.
2. Plans are per piece and you must include the coil warranty which has its own plan number. If you do not include the coil, it will not be covered.
3. All units come with a 5 year parts warranty that upgrades to a 10 year parts warranty when the unit is registered. **This 10 year parts warranty is only valid for the original registered homeowner and does not transfer to a subsequent homeowner.** If you'd like to be able to transfer the warranty, purchase a 6-10 Year Parts and 10 Year Labor policy.
4. The warranty pricing on the reverse is standard pricing and are for individual pieces only. Some system warranty specials are available through 12/31/11, and can be found at [www.hvacdist.com/warranty.asp](http://www.hvacdist.com/warranty.asp).

## FREQUENTLY ASKED QUESTIONS

### How do I purchase an extended warranty contract?

All extended warranty contracts should be purchased at [www.servicebench.com](http://www.servicebench.com). In order to purchase a contract, you must be set up with a ServiceBench ID that is connected to HVAC Distributors' account. If you do not currently have a ServiceBench ID, please contact HVAC's warranty administrator at 1-800-228-4822 x1138 to get set up.

### I'm purchasing an extended warranty contract in ServiceBench, but the price does not match the price listed on this sheet OR I can not find the plan number I'm looking for. What do I do?

First, double check you have chosen the correct plan number. Once promotional plans are expired, you will no longer be able to purchase them. If you're still having trouble, please contact HVAC's warranty administrator at 1-800-228-4822 x1138.

### I have several outstanding job quotes in which I used a promotional warranty price. Now that promotional plan has expired, can I still give my customer the special pricing?

No. Once a promotion has expired, it's no longer available for purchase in ServiceBench. When quoting a job using a promotional warranty price, the homeowner should always understand when that pricing will expire and what the standard pricing (found on reverse) will be should they not close the job in time.

### I've recently installed a commercial unit, are there any extended warranties available for commercial units?

Yes. A promotional 2-year extended labor policy is available for commercial units through 9/30/11. After 9/30/11, standard commercial warranties would apply. For more information, Goodman's website, [www.goodmanmfg.com](http://www.goodmanmfg.com) and click on Commercial Products.

### Who do I contact for help?

Please contact HVAC's warranty administrator at 1-800-228-4822 x1138 for any questions or issues that arise when purchasing extended warranty contracts.

**800-228-4822** | [www.hvacdist.com](http://www.hvacdist.com)



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