

Furnace Start-Up & Troubleshooting Data Survey						Date:		
Fill Out This Form Before You Call Your Distributor For Assistance. Remember the more information you give us, the more we can help you								
Dealer:				Service Technician:				
Customer						Phone		
Address						State	Zip	
Unit Make			Model#			Serial#		
Symptoms:								
Date Installed		Date Failed		Gen Condition	Return Air Temp		Supply Air Temp	
Line Voltage			L1 to Com	L1 to Grd	Grd to Com	Control Voltage		
						No Load	With Load	
						Control Fuse Size - Good?		
Gas Type	Gas Pressure		Inlet		Manifold Pressure		Check with other nearby gas appliances operating	
					W or W2	W1		
Blower Speed		G or Cooling / Amps		Heating - Hi Fire / Amps		Heating - Lo Fire / Amps	Condition of blower wheel	
Control Board		Make/ Model #			Fault Codes		Flame Signal	
							micro amp-µa	
Igniter		Ohms - Cold		Temperature Rise		Actual	Rating Plate Hi - Lo	
							Main Limit	
							Temp Rating / Gasket OK?	
Static Pressure		Across Filter		Through Furnace		Across Coil	Total Static	
90% Furnaces	Venting		Pipe Type	Size	Total Length	# 90 Turns	Equivalent Length	
							Termination Location/Type	
	Is any other appliances common vented?				Combustion air common piped?		Intake/Vent Together?	
80% Furnaces	Combustion Air		Pipe Type	Size	Total Length	# 90 Turns	Equivalent Length	
							Intake Location/Type	
	Condensation		Recoup Coil Draining?		Trap Cleared	Horizontal Pipe Slopped, T-drain		Check for kinks
							Material used	Drain or Pump
80% Furnaces	Venting		Pipe Type	Size	Total Length	# 90 Turns	Equivalent Length	
							Termination Location/Type	
	Is any other appliances common vented?				Total Input BTU Of Furnace And All Appliances:			BTU
Combustion Air		Closet / Enclosed Space Installation: # sq inches of free space, Chemical storage nearby-						

Thermostat Type; Heat anticipator setting or Cycles per hour settings; # Stages-heat/ cool; Other information: Use back if needed



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