

Furnace Start-Up & Troubleshooting Data Survey						Date:		
Fill Out This Form Before You Call Your Distributor For Assistance. Remember the more information you give us, the more we can help you								
Dealer:				Service Technician:				
Customer						Phone		
Address						State	Zip	
Unit Make			Model#		Serial#			
Symptoms:								
Date Installed		Date Failed		Gen Condition	Return Air Temp		Supply Air Temp	
Line Voltage	L1 to Com	L1 to Grd	Grd to Com	Control Voltage	No Load	With Load	Control Fuse Size - Good?	
Gas Type	Gas Pressure	Inlet		Manifold Pressure	W or W2	W1	Check with other nearby gas appliances operating	
Blower Speed	G or Cooling / Amps		Heating - Hi Fire / Amps		Heating - Lo Fire / Amps		Condition of blower wheel	
Control Board	Make/ Model #			Fault Codes		Flame Signal	micro amp- μ a	
Igniter	Ohms - Cold	Temperature Rise	Actual	Rating Plate Hi - Lo		Main Limit	Temp Rating / Gasket OK?	
Static Pressure	Across Filter		Through Furnace		Across Coil		Total Static	
90% Furnaces	Venting							
	Pipe Type	Size	Total Length	# 90 Turns	Equivalent Length	Termination Location/Type		
	Is any other appliances common vented?			Combustion air common piped?			Intake/Vent Together?	
	Combustion Air	Pipe Type	Size	Total Length	# 90 Turns	Equivalent Length	Intake Location/Type	
80% Furnaces	Venting							
	Pipe Type	Size	Total Length	# 90 Turns	Equivalent Length	Termination Location/Type		
	Is any other appliances common vented?			Total Input BTU Of Furnace And All Appliances:				BTU
	Combustion Air							
Closet / Enclosed Space Installation: # sq inches of free space, Chemical storage nearby-								

Thermostat Type; Heat anticipator setting or Cycles per hour settings; # Stages-heat/ cool; Other information: Use back if needed



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