

Limited Warranty Registration Clarification and Timeline

Amana Units:

Registration of Amana units has ***always*** been a requirement – even prior to 2007.

Prior to 2007, a warranty registration post card (which was included with the unit literature) was filled out and mailed to Amana – again, within the same 60 day after install period that is required today – either by the dealer or the homeowner to extend the 5-year parts only warranty to 10-year parts and limited lifetime replacement for compressor related failures for qualified units. On-line registration was also an option at this time, as was stated on the actual Warranty Certificate.

Because this was mainly a paper process, should a question arise on a 2006 or older unit, a registration correction will be made if a customer provides documentation of their submitted registration or, if an Extended Warranty Contract was purchased within the 60 days of install, Amana will make sure the registration is also recorded.

Effective January, 2007, the registration process was then changed from mailing in the post cards to registering the units on-line at www.amana-hac.com. Registration is still required to be done within 60 days of installation to receive the enhanced warranty terms of 10-years on parts and limited lifetime unit replacement.

Failure to follow these guidelines – ***as outlined in all dealer manuals and listed on the Limited Warranty paperwork enclosed with every unit*** – results in the unit only having the 5-year parts coverage that is supplied by the factory.

Goodman units:

Prior to 2007, Goodman unit registration ***was not*** required. Unit warranty was whatever was listed on the Limited Warranty documents enclosed with each unit. NOTE: Not all of the units had 10-year parts coverage. Some of the units only came with 5-year parts coverage.

Also, if evaporator coils were installed with the units, the coil took on the same warranty coverage as the unit it was installed with. (Ie; if installed with a unit that only had 5-year parts coverage, then the coil only had five years. If installed with a unit with 10-years parts coverage, it would also carry 10-year parts coverage).

Effective January, 2007, registration was changed to require registration on Goodman units. Units are to be registered on line at www.goodmanmfg.com. Registration is required to be done within 60 days of installation to receive the enhanced warranty terms of 10-years on parts and limited lifetime unit replacement on qualified units.

Failure to follow these guidelines – ***as outlined in all dealer manuals and listed on the Limited Warranty paperwork enclosed with every unit*** – results in the unit only having the 5-year parts coverage that is supplied by the factory.